



PAGE 5: ABOUT YOU

Q1: Respondent	SAMOA
Q2: About you	
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PAGE 7: SECTION 1 : AID-FOR-TRADE PRIORITIES - YOUR GOVERNMENT'S AID-FOR-TRADE PRIORITIES

Q3: Does your national development strategy include trade priorities ? (i.e. Aid-for-Trade priorities)	Yes
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PAGE 8: SECTION 1 : AID-FOR-TRADE PRIORITIES

Q4: If yes, please indicate your Aid-for-Trade priorities :Below are listed the most common priority areas grouped according to broad Aid-for-Trade categories. Please rank the top 5 priority areas among the ones listed below.(1 being the most important)

Trade policy analysis, negotiations and implementation	3
Trade facilitation	4
Network infrastructure (power, water, telecommunications)	1
Transport infrastructure (airport, roads, rail, port)	2
Export diversification	5

PAGE 9: SECTION 1 : AID-FOR-TRADE PRIORITIES

Q5: Have your Aid-for-Trade priorities changed since 2014?	No
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Q6: If yes, please rank the top 3 drivers of these changes :(Please choose no more than 3 options)

Respondent skipped this question

Q7: Have these changes been reflected in your dialogue with development partners?

Respondent skipped this question

PAGE 11: SECTION 1 : AID-FOR-TRADE PRIORITIES

Q8: In your view, can Aid for Trade make a contribution to the achievement of the 2030 Sustainable Development Agenda ?

Yes

PAGE 12: SECTION 1 : AID-FOR-TRADE PRIORITIES

Q9: If yes, please specify which Sustainable Development Goals (SDGs) you think that Aid for Trade may help to achieve? Sustainable Development Goals:

2. Zero hunger, 7. Affordable and clean energy ,
8. Decent work and economic growth ,
9. Industry, innovation and infrastructure ,
10. Reduce inequalities,
11. Sustainable cities and communities ,
12. Responsible consumption and production ,
13. Climate action

PAGE 13: SECTION 1 : AID-FOR-TRADE PRIORITIES

Q10: In your view, can Aid for Trade make a contribution to women's economic empowerment?

Yes

Q11: Have you participated in any evaluation process that has been undertaken on the Aid-for-Trade support you receive?

Yes

PAGE 15: SECTION 2 : TRADE FACILITATION AGREEMENT

Q12: Is trade facilitation reflected as a priority in your national or regional development policy? (You may tick more than 1 box)

Yes, National Development Strategy with a broader conception of trade facilitation (e.g. trade and transport facilitation)

PAGE 16: SECTION 2 : TRADE FACILITATION AGREEMENT

Q13: If yes, in which policy document(s) can trade facilitation be found as a priority? (You may tick more than 1 box)

National development strategy

PAGE 17: SECTION 2 : TRADE FACILITATION AGREEMENT

Q14: If no, does your government plan to include trade facilitation as a priority in future planning document(s)?(You may tick more than one box)

Respondent skipped this question

PAGE 18: SECTION 2 : TRADE FACILITATION AGREEMENT

Q15: Please outline the current status of work related to the implementation of the Trade Facilitation Agreement(You may tick more than 1 box)

Acceptance of Amendment Protocol ("Trade Facilitation Agreement ratification") deposited

Q16: Are you planning to use the flexibilities set out in section II of the Trade Facilitation Agreement ?

Yes

PAGE 19: SECTION 2 : TRADE FACILITATION AGREEMENT

Q17: If yes, please specify:(You may tick more than 1 box)

Category A commitments deposited,
Category B commitments deposited,
Category C commitments deposited

PAGE 20: SECTION 2 : TRADE FACILITATION AGREEMENT

Q18: Which disciplines of the Trade Facilitation Agreement are you seeking Aid-for-Trade support to implement?(You may tick more than 1 box)

Art 1: Publication and Availability of Information ,
 Art 2: Opportunity to Comment, Information before Entry into Force and Consultations
 ,
 Art 3: Advance Rulings ,
 Art 4: Procedures for Appeal or Review ,
 Art 5: Other measures to Enhance Impartiality, Non discrimination and Transparency
 ,
 Art 6: Disciplines on Fees and Charges Imposed on or in Connection with Importation and Exportation and Penalties
 ,
 Art 7: Release and Clearance of Goods ,
 Art 8: Border Agency Cooperation ,
 Art 9: Movement of Goods Intended for Import under Customs Control
 ,
 Art 10: Formalities Connected with Importation, Exportation and Transit
 ,
 Art 11: Freedom of Transit ,
 Art 12: Customs Cooperation

Q19: Are you engaged in a dialogue with development partners on your Trade Facilitation Agreement implementation needs?

Yes

PAGE 21: SECTION 2 : TRADE FACILITATION AGREEMENT

Q20: If yes, please specify with which development partners you are discussing Trade Facilitation Agreement implementation.

Asian Development Bank, World Bank Group,
 World Customs Organization

PAGE 22: SECTION 2 : TRADE FACILITATION AGREEMENT

Q21: If no, what difficulties, if any, are you facing in securing Aid-for-Trade support to help implement the Trade Facilitation Agreement?(You may tick more than 1 box)

Respondent skipped this question

PAGE 23: SECTION 2 : TRADE FACILITATION AGREEMENT

Q22: Is there an Aid-for-Trade facilitation project or programme that you wish to showcase as an example of best practice ?

Yes,

If yes, please provide further details and a link to the project website or other documentation:
<http://www.enhancedif.org/en/country-profile/samoa>
<https://www.adb.org/projects/46502-001/main>

PAGE 25: SECTION 3 : E-COMMERCE

Q23: Does your government have a national strategy for e-commerce (or other national digital-related strategy)?

No

PAGE 26: SECTION 3 : E-COMMERCE

Q24: If yes, please indicate which of the following : (You may tick more than 1 box)

Respondent skipped this question

Q25: If yes, is this national strategy reflected in your national development strategy?

Respondent skipped this question

PAGE 27: SECTION 3 : E-COMMERCE

Q26: If no, does your government plan to develop or update your national development strategy to include e-commerce (or other digital-related) priorities?

No

Q27: Does your government plan to develop a separate e-commerce or (other digital-related) strategy ?

Yes

PAGE 28: SECTION 3 : E-COMMERCE

Q28: Do you have any mechanism(s) to coordinate your national e-commerce (or other digital strategy) across government ?

Coordination ensured by ministry responsible for Information and Communication Technologies

Q29: Does your existing or planned national strategy for e-commerce (or other digital-related) strategy cover issues related to trade in services and/or goods through e-commerce?

Yes

PAGE 29: SECTION 3 : E-COMMERCE

Q30: If yes, please indicate which issues are covered in your national e-commerce (or other digital related) strategy:(You may tick more than 1 box)

Access to online platforms ,
 Business to consumer transactions ,
 Business to business transactions ,
 Consumer to consumer transactions ,
 Payment issues, Infrastructure, Delivery systems,
 Point of Sale (POS) systems , Customs automation

PAGE 30: SECTION 3 : E-COMMERCE

Q31: For EXPORTS, what challenges do your micro, small and medium sized enterprises (MSMEs) face in relation to cross border e-commerce transactions? (You may tick more than 1 box)

Absence of, or difficulties in, using electronic single window for customs or border clearance
 ,
 Determination and payment of export taxes ,
 Difficulties accessing third-party payment services ,
 High shipping costs,
 Non-acceptance of certification of rules of origin ,
 Problems with intellectual property protection regulations

PAGE 31: SECTION 3 : E-COMMERCE

Q32: For IMPORTS, what challenges do your micro, small and medium sized enterprises (MSMEs) face in relation to cross border e-commerce transactions? (You may tick more than 1 box)

Dealing with returned goods,
 Non-acceptance of sanitary and phytosanitary certificates
 ,
 Problems in using electronic single window for customs or border clearance
 ,
 Problems with intellectual property protection regulations
 ,
 Problems with on-line payment systems ,
 Warehousing, storage and packaging difficulties

PAGE 32: SECTION 3 : E-COMMERCE

Q33: Please estimate the percentage of goods and services that your country exports and imports internationally through e-commerce / digital channels and the growth of imports and exports through e-commerce / digital channels over the past 3 years.

Percentage of goods exported through e-commerce	51-60%
Percentage of services exported through e-commerce	91% or above
Percentage of goods traded as expedited shipments	11-20%
Growth of imports through e-commerce channels in the past 3 years	61-70%
Growth of export through e-commerce channels in the past 3 years	61-70%
Growth of expedited shipments	31-40%

PAGE 33: SECTION 3 : E-COMMERCE

Q34: For EXPORTS, what challenges does the on-line purchase of merchandise goods through e-commerce present for your customs and other border management authorities? (You may tick more than 1 box)

Banking restrictions on foreign exchange transfer ,
 Dealing with returned goods,
 Difficulties issuing export certificates,
 Difficulties issuing origin certificates,
 Difficulties issuing sanitary and Phytosanitary certificates
 ,
 Difficulties to control counterfeit goods ,
 Problems clearing small parcel shipments

PAGE 34: SECTION 3 : E-COMMERCE

Q35: For IMPORTS, what challenges does the on-line purchase of merchandise goods through e-commerce present for your customs and other border management authorities? (You may tick more than 1 box)

Acceptance of e-certification difficulties ,
 Dealing with returned goods,
 Difficulties applying intellectual property protection ,
 Electronic single window issues,
 Problems in payment of customs duties ,
 Rules of origin determination questions

PAGE 35: SECTION 3 : E-COMMERCE

Q36: Please indicate how consumers and enterprises connect to the internet.

Fixed broadband	No data available
Wifi	No data available
Mobile phone	No data available
Dial up modem	No data available
Other (please specify)	No data available

Please provide a reference or weblink to the document(s) on which your answer is based.

<http://www.worldbank.org/en/results/2013/04/04/samoa-connected>

<http://www.worldbank.org/projects/P075739/samoa-telecommunications-postal-sector-reform-project?lang=en>

<http://documents.worldbank.org/curated/en/816101474560255047/pdf/000020051-20140625071811.pdf>

Q37: Please indicate the main issues that enterprises and consumers in your countries have in accessing and using internet services.(You may tick more than 1 box)

Business outsourcing services,
 Cost of broadband subscription,
 Cost of mobile phone subscription,
 Credit card payments, Cybercrime laws,
 Intellectual property registration and policies addressing IP infringement
 ,
 Private data protection (including safe harbouring of data)
 ,
 Slow internet connection speeds

PAGE 36: SECTION 3 : E-COMMERCE**Q38: Are electronic payments solutions available in your country?(You may tick more than 1 box)**

Yes, e-banking,
 Yes, credit or debit card transactions

PAGE 37: SECTION 3 : E-COMMERCE**Q39: If yes, please estimate the percentage of transactions paid electronically in your country (through e-banking, mobile money or e-government):**

11-20%

PAGE 38: SECTION 3 : E-COMMERCE**Q40: If no, please outline what is holding back e-banking, mobile money and e-government transactions.(You may tick more than 1 box)**

Respondent skipped this question

PAGE 39: SECTION 3 : E-COMMERCE

Q41: Do consumers in your country use mobile phones for domestic and international remittances and fund transfer?

No,

Additional information on how mobile phones can be used for remittances and fund transfer. Not anymore - Digicel group (private company) used to provide these services, but not anymore

PAGE 40: SECTION 3 : E-COMMERCE

Q42: Please indicate which e-government services your country provides:(You may tick more than 1 box)

E-government forms and application downloads

PAGE 41: SECTION 3 : E-COMMERCE

Q43: Are Information and Communication Technology support programmes available to support students, workers and Micro, Small and Medium Sized Enterprises (MSMEs)?

Yes,

Additional information on whether ICT support programmes are available for students, workers and MSMEs.
Students - Through secondary and tertiary (NUS and USP) education; Workers - on-the-job in-country training; MSMEs - through Small Business Enterprises Centre (SBEC) and Samoa Chamber of Commerce and Industries (SCCI) training

Q44: Is there an Aid-for-E-commerce project or programme that you wish to showcase as an example of best practice?

Yes,

If yes, please provide further details and a link to the project or programme website.
<https://www.adb.org/projects/47320-001/main>

PAGE 42: SECTION 3 : E-COMMERCE

Q45: Do you anticipate a need for future assistance in order to meet your e-commerce strategic objectives?

Yes

PAGE 43: SECTION 3 : E-COMMERCE

Q46: If yes, please indicate who you would like to work with to provide this support:(You may tick more than 1 box)

Bilateral donors, Multilateral and regional donors

PAGE 44: SECTION 3 : E-COMMERCE

Q47: In your view, can growth in e-commerce make a contribution to women's economic empowerment?

Yes

PAGE 46: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q48: Does your national development strategy include trade-related infrastructure development priorities? Yes

PAGE 47: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q49: If yes, please indicate which trade-related infrastructure sectors feature as priority sectors in your national development strategy. (You may tick more than 1 box)

Maritime transport infrastructure,
 Air transport infrastructure,
 Road transport infrastructure,
 Infrastructure related to all modes of transport: cargo handling, storage and/or warehousing
 ,
 Telecommunications infrastructure,
 Network cable infrastructure,
 Other (please specify),
 Additional information on trade-related infrastructure sectors that feature as priority sectors in your national development strategy.
 Energy generation infrastructure

PAGE 48: SECTION 3 : INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q50: Does your national development strategy link trade-related infrastructure to the development of related services sectors? Yes

PAGE 49: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q51: If yes, please indicate which services trade sectors feature as priority sectors in your national development strategy. (You may tick more than 1 box)

COMPUTER AND RELATED SERVICES (e.g., services related to installation of computer hardware, data processing and database services)
 ,
 ENVIRONMENTAL SERVICES,
 TOURISM AND TRAVEL RELATED SERVICES,
 Air transport services

PAGE 50: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q52: Does your national development strategy (or other national economic policy documents) link growth in services capacity and trade to growth in industrial capacity and manufacturing exports? Yes

PAGE 51: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q53: If yes, please specify which services sectors are identified for growth in industrial capacity and manufacturing. (You may tick more than 1 box)

COMPUTER AND RELATED SERVICES (e.g., services related to installation of computer hardware, data processing and database services)

,
Advertising services,

Market research and public opinion polling services

,
Technical testing and analysis services ,

DISTRIBUTION SERVICES (including wholesale and retail trade services)

,
Insurance and insurance-related services ,

Banking and other financial services (excluding insurance)

,
TOURISM AND TRAVEL RELATED SERVICES

PAGE 52: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q54: Which services sectors are growing fastest in your country? (You may tick more than 1 box)

Telecommunication services

PAGE 53: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q55: What are the main issues constraining growth in national services capacity? Issues constraining growth : (You may tick more than 1 box)

Absence of national services policy framework

PAGE 54: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q56: What are the main issues constraining growth in your services trade? Issues constraining growth : (You may tick more than 1 box)

Absence of national services policy framework

PAGE 55: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q57: Which services sectors do you expect will support implementation of the Trade Facilitation Agreement and will help realize associated economic benefits? (You may tick more than 1 box)

Telecommunication services

PAGE 56: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q58: Is there an Aid-for-Trade project or programme that you wish to highlight as an example of best practice? No

PAGE 57: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q59: Does your national development strategy include actions to improve the investment climate? Yes

PAGE 58: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q60: If yes, please specify how: (You may tick more than 1 box)

By training officials,
By updating investment policy, regulations and/or strategy
,
By upgrading economic infrastructure to attract Foreign Direct Investment (FDI) in the production sector.

PAGE 59: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q61: What actions have you taken to improve the investment climate in the past 5 years ? (You may tick more than 1 box)

Facilitating entry and operations of foreign investors
,
Focusing on investment policy implementation and enforcement
,
Training officials,
Updating investment policy, regulations and/or strategy

PAGE 60: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q62: Are development partners supporting investment climate reforms ? Yes

Q63: If yes, is there a project or programme that you wish to highlight as an example of best practice? Yes,

Please provide further details and a link to the project website or other documentation:
Private Sector Support Facility Scheme Small Business Enterprise Center Samoa Agriculture Competitiveness Enhancement Project - <http://www.worldbank.org/projects/P115351/samoa-agriculture-competitiveness-enhancement-project?lang=en> Samoa Agribusiness Project

PAGE 61: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q64: Does your national development strategy seek to attract investment in particular services sectors? If so, please identify which ones. (You may tick more than 1 box)

All services sectors

PAGE 62: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q65: Can the development of services capacity and trade contribute to women's economic empowerment ?

Yes

PAGE 63: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q66: If yes, please specify which services sectors in your country may have particular impact on women's economic empowerment?Services sectors:(You may tick more than 1 box)

PROFESSIONAL SERVICES,
RESEARCH AND DEVELOPMENT SERVICES,
OTHER BUSINESS SERVICES,
EDUCATIONAL SERVICES,
FINANCIAL SERVICES,
HEALTH RELATED AND SOCIAL SERVICES ,
RECREATIONAL, CULTURAL AND SPORTING SERVICES (other than audio visual services)

PAGE 64: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q67: In your view, can services trade make a contribution to the achievement of the 2030 Sustainable Development Agenda ?

Yes

PAGE 65: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q68: If yes, please specify which Sustainable Development Goals (SDGs) you think that growth in services trade may help. Sustainable Development Goals: (You may tick more than 1 box)

1. No poverty , 2. Zero hunger ,
 3. Good health and well-being ,
 4. Quality education, 5. Gender equality,
 6. Clean water and sanitation ,
 7. Affordable and clean energy ,
 8. Decent work and economic growth ,
 9. Industry, innovation and infrastructure ,
 10. Reduce inequalities,
 11. Sustainable cities and communities ,
 12. Responsible consumption and production ,
 13. Climate action, 14. Life below water ,
 15. Life on land ,
 16. Peace, justice and strong institutions ,
 17. Partnership for the goals
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PAGE 66: END OF SURVEY

Q69: CONSULTATION (Other ministries/agencies consulted in preparing this questionnaire reply):

Respondent skipped this question
