



PAGE 5: ABOUT YOU

Q1: Respondent	RWANDA
Q2: About you	
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PAGE 7: SECTION 1 : AID-FOR-TRADE PRIORITIES - YOUR GOVERNMENT'S AID-FOR-TRADE PRIORITIES

Q3: Does your national development strategy include trade priorities ? (i.e. Aid-for-Trade priorities)	Yes
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PAGE 8: SECTION 1 : AID-FOR-TRADE PRIORITIES

Q4: If yes, please indicate your Aid-for-Trade priorities :Below are listed the most common priority areas grouped according to broad Aid-for-Trade categories. Please rank the top 5 priority areas among the ones listed below.(1 being the most important)

Network infrastructure (power, water, telecommunications)	4
Transport infrastructure (airport, roads, rail, port)	2
Export diversification	1
E-commerce	5
Industrialization	3
Please provide a weblink to the relevant strategy.	These elements are found in different national strategies drawn from Economic Development Poverty Reduction Strategy (EDPRS)

PAGE 9: SECTION 1 : AID-FOR-TRADE PRIORITIES

Q5: Have your Aid-for-Trade priorities changed since 2014?

Yes,

Please specify further the priorities that you selected above, as well as the main problems/obstacles encountered in furthering them. Please include a weblink to the relevant strategy.

Focus is on export diversification, industrialization, IT and innovations and education but obstacles include limited expertise knowledge, lack of machinery and available AFT interests may not match with national priorities

PAGE 10: SECTION 1 : AID-FOR-TRADE PRIORITIES

Q6: If yes, please rank the top 3 drivers of these changes :(Please choose no more than 3 options)

New national development strategy	2
Industrialization objectives	3
Poverty reduction objectives	1

Q7: Have these changes been reflected in your dialogue with development partners?

Yes,

Additional information on how these changes have been reflected in your dialogue with development partners.

In project review, resource mobilization and negotiation meetings

PAGE 11: SECTION 1 : AID-FOR-TRADE PRIORITIES

Q8: In your view, can Aid for Trade make a contribution to the achievement of the 2030 Sustainable Development Agenda ?

Yes

PAGE 12: SECTION 1 : AID-FOR-TRADE PRIORITIES

Q9: If yes, please specify which Sustainable Development Goals (SDGs) you think that Aid for Trade may help to achieve? Sustainable Development Goals:

8. Decent work and economic growth ,
 9. Industry, innovation and infrastructure ,
 12. Responsible consumption and production ,
 13. Climate action, 7. Affordable and clean energy ,
 6. Clean water and sanitation , 4. Quality education,
 3. Good health and well-being , 2. Zero hunger,
 1. No poverty ,
 Additional information on how Aid for Trade can help implement the SDGs.
 Aligning it with national priorities

PAGE 13: SECTION 1 : AID-FOR-TRADE PRIORITIES

Q10: In your view, can Aid for Trade make a contribution to women's economic empowerment? Yes

Q11: Have you participated in any evaluation process that has been undertaken on the Aid-for-Trade support you receive? Unsure

PAGE 15: SECTION 2 : TRADE FACILITATION AGREEMENT

Q12: Is trade facilitation reflected as a priority in your national or regional development policy? (You may tick more than 1 box) Yes, National Development Strategy with a broader conception of trade facilitation (e.g. trade and transport facilitation)
 ,
 Additional information on whether trade facilitation is reflected as a priority in your national or regional development policy.
 It is reflected in both national and regional development policies as regional integration is among government priorities

PAGE 16: SECTION 2 : TRADE FACILITATION AGREEMENT

Q13: If yes, in which policy document(s) can trade facilitation be found as a priority? (You may tick more than 1 box) Regional trade agreement(s), Other (please specify)

PAGE 17: SECTION 2 : TRADE FACILITATION AGREEMENT

Q14: If no, does your government plan to include trade facilitation as a priority in future planning document(s)? (You may tick more than one box)

Respondent skipped this question

PAGE 18: SECTION 2 : TRADE FACILITATION AGREEMENT

Q15: Please outline the current status of work related to the implementation of the Trade Facilitation Agreement(You may tick more than 1 box)

Acceptance of Amendment Protocol ("Trade Facilitation Agreement ratification") deposited

Q16: Are you planning to use the flexibilities set out in section II of the Trade Facilitation Agreement ?

Unsure

PAGE 19: SECTION 2 : TRADE FACILITATION AGREEMENT

Q17: If yes, please specify:(You may tick more than 1 box)

Respondent skipped this question

PAGE 20: SECTION 2 : TRADE FACILITATION AGREEMENT

Q18: Which disciplines of the Trade Facilitation Agreement are you seeking Aid-for-Trade support to implement?(You may tick more than 1 box)

Art 8: Border Agency Cooperation ,
 Art 10: Formalities Connected with Importation, Exportation and Transit
 ,
 Art 11: Freedom of Transit ,
 Art 12: Customs Cooperation

Q19: Are you engaged in a dialogue with development partners on your Trade Facilitation Agreement implementation needs?

Yes

PAGE 21: SECTION 2 : TRADE FACILITATION AGREEMENT

Q20: If yes, please specify with which development partners you are discussing Trade Facilitation Agreement implementation.

BILATERAL DONORS, EU Institutions ,
 MULTILATERAL DONORS,
 African Development Bank ,
 International Trade Centre, World Bank Group

PAGE 22: SECTION 2 : TRADE FACILITATION AGREEMENT

Q21: If no, what difficulties, if any, are you facing in securing Aid-for-Trade support to help implement the Trade Facilitation Agreement?(You may tick more than 1 box)

Respondent skipped this question

PAGE 23: SECTION 2 : TRADE FACILITATION AGREEMENT

Q22: Is there an Aid-for-Trade facilitation project or programme that you wish to showcase as an example of best practice ?

Yes,
If yes, please provide further details and a link to the project website or other documentation:
The best practices will be shared later as these projects have just started

PAGE 25: SECTION 3 : E-COMMERCE

Q23: Does your government have a national strategy for e-commerce (or other national digital-related strategy)?

Yes,
If yes, please provide a weblink to the relevant national e-commerce (or national digital-related strategy).
SMART Rwanda Master Plan 2015-2020
www.myict.gov.rw

PAGE 26: SECTION 3 : E-COMMERCE

Q24: If yes, please indicate which of the following : (You may tick more than 1 box)

Information and Communication Technology (ICT) development
,
Broadband development, E-commerce development,
E-government, Telecommunications strategy,
Other digital strategy (please specify e.g. business, e-learning, e-health, etc.)
Rwanda has inclusive ICTdevelopment

Q25: If yes, is this national strategy reflected in your national development strategy?

Yes

PAGE 27: SECTION 3 : E-COMMERCE

Q26: If no, does your government plan to develop or update your national development strategy to include e-commerce (or other digital-related) priorities?

Respondent skipped this question

Q27: Does your government plan to develop a separate e-commerce or (other digital-related) strategy ?

Yes

PAGE 28: SECTION 3 : E-COMMERCE

Q28: Do you have any mechanism(s) to coordinate your national e-commerce (or other digital strategy) across government ?

National committee,
Additional information on mechanism(s) used to coordinate your national e-commerce (or other digital strategy) across government.
ICT National ministerial committee composed of 9 ministries

Q29: Does your existing or planned national strategy for e-commerce (or other digital-related) strategy cover issues related to trade in services and/or goods through e-commerce?

Yes

PAGE 29: SECTION 3 : E-COMMERCE

Q30: If yes, please indicate which issues are covered in your national e-commerce (or other digital related) strategy:(You may tick more than 1 box)

Access to online platforms,
Business to consumer transactions,
Business to business transactions,
Consumer to consumer transactions,
Payment issues, Infrastructure, Delivery systems,
Point of Sale (POS) systems , Customs automation

PAGE 30: SECTION 3 : E-COMMERCE

Q31: For EXPORTS, what challenges do your micro, small and medium sized enterprises (MSMEs) face in relation to cross border e-commerce transactions? (You may tick more than 1 box)

High costs of small parcel shipment ,
High shipping costs,
Warehousing, storage and packaging difficulties

PAGE 31: SECTION 3 : E-COMMERCE

Q32: For IMPORTS, what challenges do your micro, small and medium sized enterprises (MSMEs) face in relation to cross border e-commerce transactions? (You may tick more than 1 box)

Costs of delivery for small parcel trade ,
Warehousing, storage and packaging difficulties

PAGE 32: SECTION 3 : E-COMMERCE

Q33: Please estimate the percentage of goods and services that your country exports and imports internationally through e-commerce / digital channels and the growth of imports and exports through e-commerce / digital channels over the past 3 years.

Additional information on the growth of goods and services exports and imports through e-commerce/digital channels over the past 3 years. Please provide a reference or weblink to the document(s) on which your answer is based.
No available data

PAGE 33: SECTION 3 : E-COMMERCE

Q34: For EXPORTS, what challenges does the on-line purchase of merchandise goods through e-commerce present for your customs and other border management authorities? (You may tick more than 1 box)

Respondent skipped this question

PAGE 34: SECTION 3 : E-COMMERCE

Q35: For IMPORTS, what challenges does the on-line purchase of merchandise goods through e-commerce present for your customs and other border management authorities? (You may tick more than 1 box)

Respondent skipped this question

PAGE 35: SECTION 3 : E-COMMERCE

Q36: Please indicate how consumers and enterprises connect to the internet.

Fixed broadband	No data available
Wifi	31-40%
Mobile phone	71-80%
Dial up modem	No data available

Q37: Please indicate the main issues that enterprises and consumers in your countries have in accessing and using internet services.(You may tick more than 1 box)

Other regulatory issues (please specify) Not sure

PAGE 36: SECTION 3 : E-COMMERCE

Q38: Are electronic payments solutions available in your country?(You may tick more than 1 box)

Yes, credit or debit card transactions ,
Yes, e-government transactions ,
Yes, mobile money, Yes, e-banking

PAGE 37: SECTION 3 : E-COMMERCE

Q39: If yes, please estimate the percentage of transactions paid electronically in your country (through e-banking, mobile money or e-government):

Respondent skipped this question

PAGE 38: SECTION 3 : E-COMMERCE

Q40: If no, please outline what is holding back e-banking, mobile money and e-government transactions. (You may tick more than 1 box)

Respondent skipped this question

PAGE 39: SECTION 3 : E-COMMERCE

Q41: Do consumers in your country use mobile phones for domestic and international remittances and fund transfer?

Respondent skipped this question

PAGE 40: SECTION 3 : E-COMMERCE

Q42: Please indicate which e-government services your country provides:(You may tick more than 1 box)

E-government forms and application downloads ,
On-line submission of forms and applications ,
Electronic payments

PAGE 41: SECTION 3 : E-COMMERCE

Q43: Are Information and Communication Technology support programmes available to support students, workers and Micro, Small and Medium Sized Enterprises (MSMEs)?

Yes,
Additional information on whether ICT support programmes are available for students, workers and MSMEs.
vision programme ICT awareness campaign

Q44: Is there an Aid-for-E-commerce project or programme that you wish to showcase as an example of best practice?

Unsure

PAGE 42: SECTION 3 : E-COMMERCE

Q45: Do you anticipate a need for future assistance in order to meet your e-commerce strategic objectives?

Yes

PAGE 43: SECTION 3 : E-COMMERCE

Q46: If yes, please indicate who you would like to work with to provide this support:(You may tick more than 1 box)

Bilateral donors, Multilateral and regional donors ,
South-South partners,
Corporate foundations / corporate social responsibility schemes
,
Private sector

PAGE 44: SECTION 3 : E-COMMERCE

Q47: In your view, can growth in e-commerce make a contribution to women's economic empowerment?

Yes,
Additional information on how growth in e-commerce can make a contribution to women's economic empowerment.
Access to market information for their products
Economic empowerment and strengthened capacity knowledge

PAGE 46: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q48: Does your national development strategy include trade-related infrastructure development priorities?

Yes

PAGE 47: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q49: If yes, please indicate which trade-related infrastructure sectors feature as priority sectors in your national development strategy.(You may tick more than 1 box)

TRANSPORT INFRASTRUCTURE,
COMMUNICATION INFRASTRUCTURE,
ENERGY-RELATED INFRASTRUCTURE,
Additional information on trade-related infrastructure sectors that feature as priority sectors in your national development strategy.
Inclusive development

PAGE 48: SECTION 3 : INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q50: Does your national development strategy link trade-related infrastructure to the development of related services sectors?

Yes

PAGE 49: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q51: If yes, please indicate which services trade sectors feature as priority sectors in your national development strategy. (You may tick more than 1 box)

PROFESSIONAL SERVICES,

COMPUTER AND RELATED SERVICES (e.g., services related to installation of computer hardware, data processing and database services)

,

TOURISM AND TRAVEL RELATED SERVICES,

TRANSPORT SERVICES (passenger and freight transportation)

,

FINANCIAL SERVICES,

COMMUNICATION SERVICES,

OTHER BUSINESS SERVICES,

RESEARCH AND DEVELOPMENT SERVICES,

Additional information about service sectors that feature as priority sectors in your national development strategy.

These highlighted and related elements/ variables are crucial to the development of Trade and related facilities

PAGE 50: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q52: Does your national development strategy (or other national economic policy documents) link growth in services capacity and trade to growth in industrial capacity and manufacturing exports?

Yes

PAGE 51: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q53: If yes, please specify which services sectors are identified for growth in industrial capacity and manufacturing. (You may tick more than 1 box)

PROFESSIONAL SERVICES,
 COMPUTER AND RELATED SERVICES (e.g., services related to installation of computer hardware, data processing and database services)
 ,
 CONSTRUCTION AND RELATED ENGINEERING SERVICES
 ,
 DISTRIBUTION SERVICES (including wholesale and retail trade services)
 ,
 EDUCATIONAL SERVICES,
 FINANCIAL SERVICES,
 TOURISM AND TRAVEL RELATED SERVICES

PAGE 52: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q54: Which services sectors are growing fastest in your country? (You may tick more than 1 box)

PROFESSIONAL SERVICES,
 COMPUTER AND RELATED SERVICES (e.g., services related to installation of computer hardware, data processing and database services)
 ,
 COMMUNICATION SERVICES,
 Audio visual services ,
 CONSTRUCTION AND RELATED ENGINEERING SERVICES
 ,
 EDUCATIONAL SERVICES,
 FINANCIAL SERVICES,
 TOURISM AND TRAVEL RELATED SERVICES

PAGE 53: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q55: What are the main issues constraining growth in national services capacity? Issues constraining growth : (You may tick more than 1 box)

Absence of national services policy framework ,
 Costs of services offered ,
 Poor transport infrastructure (maritime, inland waterway, air, rail, road)
 ,
 Additional information about the main issues constraining growth in national services capacity.
 National services policy framework drafting ongoing

PAGE 54: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q56: What are the main issues constraining growth in your services trade? Issues constraining growth : (You may tick more than 1 box)

Absence of national services policy framework ,
Additional information about the main issues
constraining growth in services trade.
We have trade-related policy but there is a need of
developed of national services sector policy the
process is on going

PAGE 55: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q57: Which services sectors do you expect will support implementation of the Trade Facilitation Agreement and will help realize associated economic benefits? (You may tick more than 1 box)

PROFESSIONAL SERVICES,
COMPUTER AND RELATED SERVICES (e.g.,
services related to installation of computer hardware,
data processing and database services)
,
COMMUNICATION SERVICES,
CONSTRUCTION AND RELATED ENGINEERING
SERVICES
,
EDUCATIONAL SERVICES,
TRANSPORT SERVICES (passenger and freight
transportation)
,
TOURISM AND TRAVEL RELATED SERVICES ,
HEALTH RELATED AND SOCIAL SERVICES ,
FINANCIAL SERVICES

PAGE 56: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q58: Is there an Aid-for-Trade project or programme that you wish to highlight as an example of best practice? Yes

PAGE 57: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q59: Does your national development strategy include actions to improve the investment climate? Yes

PAGE 58: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q60: If yes, please specify how: (You may tick more than 1 box)

By establishing an investment authority, investment promotion agency (IPA) and/or investment development agency

,

By reducing risk for investors, By training officials,

By updating investment policy, regulations and/or strategy

,

By upgrading economic infrastructure to attract Foreign Direct Investment (FDI) in the production sector.

PAGE 59: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q61: What actions have you taken to improve the investment climate in the past 5 years ? (You may tick more than 1 box)

Establishing an investment authority, investment promotion agency (IPA) and/or investment development agency

,

Reforming an existing investment authority, investment promotion agency (IPA) and/or investment development agency

,

Reviewing tax policy,

Signing a bilateral investment treaty(ies) or other investment agreements

,

Signing investment agreements focused on investment promotion and facilitation

,

Updating investment policy, regulations and/or strategy

,

Signing investment agreements focusing on investor/investment treatment and protection

PAGE 60: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q62: Are development partners supporting investment climate reforms ?

Yes

Q63: If yes, is there a project or programme that you wish to highlight as an example of best practice?

Yes,

Please provide further details and a link to the project website or other documentation:
Rwanda is doing business ranking in World Bank Doing Business is a example of best practice and how Rwanda has been among the best reforms performance in Doing and doing for the last 5 years.

PAGE 61: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q64: Does your national development strategy seek to attract investment in particular services sectors? If so, please identify which ones. (You may tick more than 1 box)

All services sectors

PAGE 62: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q65: Can the development of services capacity and trade contribute to women's economic empowerment ?

Yes

PAGE 63: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q66: If yes, please specify which services sectors in your country may have particular impact on women's economic empowerment?Services sectors:(You may tick more than 1 box)

PROFESSIONAL SERVICES,
TRANSPORT SERVICES (passenger and freight transportation)
,
TOURISM AND TRAVEL RELATED SERVICES ,
FINANCIAL SERVICES,
ENVIRONMENTAL SERVICES,
DISTRIBUTION SERVICES (including wholesale and retail trade services)
,
CONSTRUCTION AND RELATED ENGINEERING SERVICES
,
COMMUNICATION SERVICES,
COMPUTER AND RELATED SERVICES (e.g., services related to installation of computer hardware, data processing and database services)

PAGE 64: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q67: In your view, can services trade make a contribution to the achievement of the 2030 Sustainable Development Agenda ?

Yes

PAGE 65: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q68: If yes, please specify which Sustainable Development Goals (SDGs) you think that growth in services trade may help. Sustainable Development Goals: (You may tick more than 1 box)

- 1. No poverty , 2. Zero hunger ,
 - 3. Good health and well-being , 4. Quality education ,
 - 5. Gender equality ,
 - 12. Responsible consumption and production ,
 - 13. Climate action, 14. Life below water ,
 - 15. Life on land ,
 - 16. Peace, justice and strong institutions ,
 - 17. Partnership for the goals ,
 - 11. Sustainable cities and communities ,
 - 10. Reduce inequalities ,
 - 9. Industry, innovation and infrastructure ,
 - 8. Decent work and economic growth ,
 - 7. Affordable and clean energy ,
 - 6. Clean water and sanitation
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PAGE 66: END OF SURVEY

Q69: CONSULTATION (Other ministries/agencies consulted in preparing this questionnaire reply):

Ministry of Youth and ICT, Ministry of Trade, Industry and East African Community Affairs
