



## PAGE 5: ABOUT YOU

<b>Q1: Respondent</b>	CENTRAL AFRICAN REPUBLIC
<b>Q2: About you</b>	
Name	BERET Sabine (*translated)
Position	Trade Director General
Ministry	Ministry of Trade & Industry
Email Address	sabineberets@yahoo.fr

## PAGE 7: SECTION 1 : AID-FOR-TRADE PRIORITIES - YOUR GOVERNMENT'S AID-FOR-TRADE PRIORITIES

<b>Q3: Does your national development strategy include trade priorities ? (i.e. Aid-for-Trade priorities)</b>	Yes
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## PAGE 8: SECTION 1 : AID-FOR-TRADE PRIORITIES

**Q4: If yes, please indicate your Aid-for-Trade priorities :Below are listed the most common priority areas grouped according to broad Aid-for-Trade categories. Please rank the top 5 priority areas among the ones listed below.(1 being the most important)**

Network and/or transport infrastructure of a cross border nature	3
Export diversification	2
Connecting to value chains	1
Services development	4
Industrialization	5
Please provide a weblink to the relevant strategy.	2nd Generation poverty reduction strategy document.

## PAGE 9: SECTION 1 : AID-FOR-TRADE PRIORITIES

<b>Q5: Have your Aid-for-Trade priorities changed since 2014?</b>	No
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## PAGE 10: SECTION 1 : AID-FOR-TRADE PRIORITIES

**Q6: If yes, please rank the top 3 drivers of these changes : (Please choose no more than 3 options)**

*Respondent skipped this question*

**Q7: Have these changes been reflected in your dialogue with development partners?**

*Respondent skipped this question*

## PAGE 11: SECTION 1 : AID-FOR-TRADE PRIORITIES

**Q8: In your view, can Aid for Trade make a contribution to the achievement of the 2030 Sustainable Development Agenda ?**

Yes

## PAGE 12: SECTION 1 : AID-FOR-TRADE PRIORITIES

**Q9: If yes, please specify which Sustainable Development Goals (SDGs) you think that Aid for Trade may help to achieve? Sustainable Development Goals:**

3. Good health and well-being , 4. Quality education,  
5. Gender equality, 7. Affordable and clean energy ,  
8. Decent work and economic growth ,  
9. Industry, innovation and infrastructure ,  
16. Peace, justice and strong institutions ,  
17. Partnership for the goals

## PAGE 13: SECTION 1 : AID-FOR-TRADE PRIORITIES

**Q10: In your view, can Aid for Trade make a contribution to women's economic empowerment?**

Yes,

Additional information on how Aid for Trade can make a contribution to women's economic empowerment.

Support for income generating activities through the establishment of micro credit dedicated to women as they often do not have the capacity to offer banks sufficient guarantees and obtain credit.

**Q11: Have you participated in any evaluation process that has been undertaken on the Aid-for-Trade support you receive?**

Yes

## PAGE 15: SECTION 2 : TRADE FACILITATION AGREEMENT

**Q12: Is trade facilitation reflected as a priority in your national or regional development policy? (You may tick more than 1 box)**

Yes, National Development Strategy with a broader conception of trade facilitation (e.g. trade and transport facilitation)

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Additional information on whether trade facilitation is reflected as a priority in your national or regional development policy.

As the CAR is a landlocked country, trade facilitation is a starting point in reducing trade costs.

**PAGE 16: SECTION 2 : TRADE FACILITATION AGREEMENT**

**Q13: If yes, in which policy document(s) can trade facilitation be found as a priority? (You may tick more than 1 box)**

National development strategy,

National trade strategy,

National sectoral strategy(ies),

National infrastructure development strategy,

Regional development strategy,

Regional corridor strategy

**PAGE 17: SECTION 2 : TRADE FACILITATION AGREEMENT**

**Q14: If no, does your government plan to include trade facilitation as a priority in future planning document(s)? (You may tick more than one box)**

National trade strategy,

National sectoral strategy(ies),

National infrastructure development strategy

**PAGE 18: SECTION 2 : TRADE FACILITATION AGREEMENT**

**Q15: Please outline the current status of work related to the implementation of the Trade Facilitation Agreement(You may tick more than 1 box)**

Acceptance of Amendment Protocol ("Trade Facilitation Agreement ratification") but not yet deposited

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Acceptance of Amendment Protocol ("Trade Facilitation Agreement ratification") awaiting parliamentary or executive approval

**Q16: Are you planning to use the flexibilities set out in section II of the Trade Facilitation Agreement ?**

Yes

**PAGE 19: SECTION 2 : TRADE FACILITATION AGREEMENT**

**Q17: If yes, please specify:(You may tick more than 1 box)**

Category A commitments deposited,  
Category B commitments deposited,  
Category C commitments deposited

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**PAGE 20: SECTION 2 : TRADE FACILITATION AGREEMENT**

**Q18: Which disciplines of the Trade Facilitation Agreement are you seeking Aid-for-Trade support to implement?(You may tick more than 1 box)**

Art 1: Publication and Availability of Information ,  
Art 7: Release and Clearance of Goods ,  
Art 8: Border Agency Cooperation ,  
Art 9: Movement of Goods Intended for Import under Customs Control  
,  
Art 10: Formalities Connected with Importation, Exportation and Transit  
,  
Art 12: Customs Cooperation

**Q19: Are you engaged in a dialogue with development partners on your Trade Facilitation Agreement implementation needs?**

Yes

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**PAGE 21: SECTION 2 : TRADE FACILITATION AGREEMENT**

**Q20: If yes, please specify with which development partners you are discussing Trade Facilitation Agreement implementation.**

African Development Bank , World Bank Group

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**PAGE 22: SECTION 2 : TRADE FACILITATION AGREEMENT**

**Q21: If no, what difficulties, if any, are you facing in securing Aid-for-Trade support to help implement the Trade Facilitation Agreement?(You may tick more than 1 box)**

*Respondent skipped this question*

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**PAGE 23: SECTION 2 : TRADE FACILITATION AGREEMENT**

**Q22: Is there an Aid-for-Trade facilitation project or programme that you wish to showcase as an example of best practice ?**

No

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**PAGE 25: SECTION 3 : E-COMMERCE**

**Q23: Does your government have a national strategy for e-commerce (or other national digital-related strategy)?** No

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**PAGE 26: SECTION 3 : E-COMMERCE**

**Q24: If yes, please indicate which of the following : (You may tick more than 1 box)** *Respondent skipped this question*

**Q25: If yes, is this national strategy reflected in your national development strategy?** *Respondent skipped this question*

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**PAGE 27: SECTION 3 : E-COMMERCE**

**Q26: If no, does your government plan to develop or update your national development strategy to include e-commerce (or other digital-related) priorities?** Unsure

**Q27: Does your government plan to develop a separate e-commerce or (other digital-related) strategy ?** Unsure

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**PAGE 28: SECTION 3 : E-COMMERCE**

**Q28: Do you have any mechanism(s) to coordinate your national e-commerce (or other digital strategy) across government ?** *Respondent skipped this question*

**Q29: Does your existing or planned national strategy for e-commerce (or other digital-related) strategy cover issues related to trade in services and/or goods through e-commerce?** *Respondent skipped this question*

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**PAGE 29: SECTION 3 : E-COMMERCE**

**Q30: If yes, please indicate which issues are covered in your national e-commerce (or other digital related) strategy:(You may tick more than 1 box)** *Respondent skipped this question*

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**PAGE 30: SECTION 3 : E-COMMERCE**

**Q31: For EXPORTS, what challenges do your micro, small and medium sized enterprises (MSMEs) face in relation to cross border e-commerce transactions? (You may tick more than 1 box)**

Banking restrictions on foreign exchange transfer ,  
 Difficulties in determination or payment of sales tax or other charges  
 ,  
 High costs of small parcel shipment ,  
 High shipping costs,  
 Issuance and acceptance of sanitary and phytosanitary certificates  
 ,  
 Lack of transparency in customs and other border procedures  
 ,  
 Non-acceptance of certification of rules of origin

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**PAGE 31: SECTION 3 : E-COMMERCE**

**Q32: For IMPORTS, what challenges do your micro, small and medium sized enterprises (MSMEs) face in relation to cross border e-commerce transactions? (You may tick more than 1 box)**

Costs of delivery for small parcel trade ,  
 Dealing with returned goods,  
 Difficulties in determination and payment of sales tax or other charges  
 ,  
 Problems with determination and payment of customs or other duties  
 ,  
 Additional information on the import challenges faced by your MSMEs in relation to cross border e-commerce transactions.  
 Other charges and duties

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**PAGE 32: SECTION 3 : E-COMMERCE**

**Q33: Please estimate the percentage of goods and services that your country exports and imports internationally through e-commerce / digital channels and the growth of imports and exports through e-commerce / digital channels over the past 3 years.**

*Respondent skipped this question*

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**PAGE 33: SECTION 3 : E-COMMERCE**

**Q34: For EXPORTS, what challenges does the on-line purchase of merchandise goods through e-commerce present for your customs and other border management authorities? (You may tick more than 1 box)**

Difficulties issuing conformity assessment certificates  
,  
Difficulties to control counterfeit goods ,  
Problems clearing small parcel shipments

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PAGE 34: SECTION 3 : E-COMMERCE

**Q35: For IMPORTS, what challenges does the on-line purchase of merchandise goods through e-commerce present for your customs and other border management authorities? (You may tick more than 1 box)**

*Respondent skipped this question*

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PAGE 35: SECTION 3 : E-COMMERCE

**Q36: Please indicate how consumers and enterprises connect to the internet.**

Wifi	0-10%
Mobile phone	0-10%

**Q37: Please indicate the main issues that enterprises and consumers in your countries have in accessing and using internet services.(You may tick more than 1 box)**

Business outsourcing services ,  
Cost of broadband subscription , E-signatures

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PAGE 36: SECTION 3 : E-COMMERCE

**Q38: Are electronic payments solutions available in your country?(You may tick more than 1 box)**

Yes, e-banking, Yes, mobile money ,  
Yes, credit or debit card transactions

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PAGE 37: SECTION 3 : E-COMMERCE

**Q39: If yes, please estimate the percentage of transactions paid electronically in your country (through e-banking, mobile money or e-government):**

No ability to estimate

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PAGE 38: SECTION 3 : E-COMMERCE

**Q40: If no, please outline what is holding back e-banking, mobile money and e-government transactions. (You may tick more than 1 box)**

*Respondent skipped this question*

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PAGE 39: SECTION 3 : E-COMMERCE

**Q41: Do consumers in your country use mobile phones for domestic and international remittances and fund transfer?** No

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**PAGE 40: SECTION 3 : E-COMMERCE**

**Q42: Please indicate which e-government services your country provides:(You may tick more than 1 box)** On-line submission of forms and applications ,  
Electronic payments

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**PAGE 41: SECTION 3 : E-COMMERCE**

**Q43: Are Information and Communication Technology support programmes available to support students, workers and Micro, Small and Medium Sized Enterprises (MSMEs)?** Yes,  
Additional information on whether ICT support programmes are available for students, workers and MSMEs.  
There is an ICT training center et university and private providers also give training to the public.

**Q44: Is there an Aid-for-E-commerce project or programme that you wish to showcase as an example of best practice?** No

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**PAGE 42: SECTION 3 : E-COMMERCE**

**Q45: Do you anticipate a need for future assistance in order to meet your e-commerce strategic objectives?** Yes

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**PAGE 43: SECTION 3 : E-COMMERCE**

**Q46: If yes, please indicate who you would like to work with to provide this support:(You may tick more than 1 box)** Multilateral and regional donors

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**PAGE 44: SECTION 3 : E-COMMERCE**

**Q47: In your view, can growth in e-commerce make a contribution to women's economic empowerment?** Yes

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**PAGE 46: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**



**Q48: Does your national development strategy include trade-related infrastructure development priorities?** Yes

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**PAGE 47: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

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**Q49: If yes, please indicate which trade-related infrastructure sectors feature as priority sectors in your national development strategy.(You may tick more than 1 box)**

TRANSPORT INFRASTRUCTURE,  
Road transport infrastructure ,  
COMMUNICATION INFRASTRUCTURE,  
ENERGY-RELATED INFRASTRUCTURE,  
Energy distribution infrastructure ,  
Energy transport infrastructure (pipelines for transportation of petroleum, natural gas, etc.)

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**PAGE 48: SECTION 3 : INFRASTRUCTURE, SERVICES, AND INVESTMENT**

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**Q50: Does your national development strategy link trade-related infrastructure to the development of related services sectors?** Yes

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**PAGE 49: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

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**Q51: If yes, please indicate which services trade sectors feature as priority sectors in your national development strategy. (You may tick more than 1 box)**

PROFESSIONAL SERVICES,

Architectural services, Engineering services,

RESEARCH AND DEVELOPMENT SERVICES,

Services incidental to agriculture, hunting and forestry

,

Services incidental to mining,

DISTRIBUTION SERVICES (including wholesale and retail trade services)

,

EDUCATIONAL SERVICES,

Secondary education services,

ENVIRONMENTAL SERVICES,

FINANCIAL SERVICES,

HEALTH RELATED AND SOCIAL SERVICES,

Tourist guides services,

RECREATIONAL, CULTURAL AND SPORTING SERVICES (other than audio visual services)

,

TRANSPORT SERVICES (passenger and freight transportation)

,

Road transport services

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**PAGE 50: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

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**Q52: Does your national development strategy (or other national economic policy documents) link growth in services capacity and trade to growth in industrial capacity and manufacturing exports?**

Yes

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**PAGE 51: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

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**Q53: If yes, please specify which services sectors are identified for growth in industrial capacity and manufacturing. (You may tick more than 1 box)**

PROFESSIONAL SERVICES,

Architectural services ,

COMPUTER AND RELATED SERVICES (e.g., services related to installation of computer hardware, data processing and database services)

,

RESEARCH AND DEVELOPMENT SERVICES,

OTHER BUSINESS SERVICES,

Market research and public opinion polling services

,

Services incidental to mining ,

Services incidental to manufacturing services ,

EDUCATIONAL SERVICES,

ENVIRONMENTAL SERVICES,

FINANCIAL SERVICES,

Banking and other financial services (excluding insurance)

,

TRANSPORT SERVICES (passenger and freight transportation)

,

Services auxiliary to all modes of transport (cargo handling, storage and warehouse, freight transport agency services, etc.)

**PAGE 52: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

**Q54: Which services sectors are growing fastest in your country? (You may tick more than 1 box)**

COMPUTER AND RELATED SERVICES (e.g., services related to installation of computer hardware, data processing and database services)

,

COMMUNICATION SERVICES,

Courier and express delivery services ,

DISTRIBUTION SERVICES (including wholesale and retail trade services)

,

Banking and other financial services (excluding insurance)

**PAGE 53: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

**Q55: What are the main issues constraining growth in national services capacity? Issues constraining growth : (You may tick more than 1 box)**

Absence of national services policy framework ,  
 Access to finance ,  
 Competition from suppliers in informal sector ,  
 Costs of services offered ,  
 Lack of recognition internationally of professional or vocational qualifications  
 ,  
 Low levels of domestic investment ,  
 Low levels of foreign direct investment ,  
 Poor transport infrastructure (maritime, inland waterway, air, rail, road)

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**PAGE 54: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

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**Q56: What are the main issues constraining growth in your services trade? Issues constraining growth : (You may tick more than 1 box)**

Access to finance ,  
 Competition from suppliers in informal sector ,  
 Costs of services offered ,  
 Low levels of foreign direct investment

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**PAGE 55: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

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**Q57: Which services sectors do you expect will support implementation of the Trade Facilitation Agreement and will help realize associated economic benefits? (You may tick more than 1 box)**

Legal services ,  
 COMPUTER AND RELATED SERVICES (e.g., services related to installation of computer hardware, data processing and database services)  
 ,  
 OTHER BUSINESS SERVICES,  
 Services incidental to energy distribution ,  
 COMMUNICATION SERVICES,  
 Telecommunication services ,  
 Insurance and insurance-related services ,  
 Banking and other financial services (excluding insurance)  
 ,  
 TRANSPORT SERVICES (passenger and freight transportation)  
 ,  
 Maritime transport services ,  
 Internal waterways transport services ,  
 Air transport services, Rail transport services ,  
 Road transport services ,  
 Services auxiliary to all modes of transport (cargo handling, storage and warehouse, freight transport agency services, etc.)

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**PAGE 56: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

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**Q58: Is there an Aid-for-Trade project or programme that you wish to highlight as an example of best practice?** No

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**PAGE 57: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

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**Q59: Does your national development strategy include actions to improve the investment climate?** Yes

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**PAGE 58: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

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**Q60: If yes, please specify how: (You may tick more than 1 box)**

By establishing an investment authority, investment promotion agency (IPA) and/or investment development agency

,

By reducing risk for investors, By training officials,

By updating investment policy, regulations and/or strategy

**PAGE 59: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

**Q61: What actions have you taken to improve the investment climate in the past 5 years ? (You may tick more than 1 box)**

Embedding investment policy in overall development strategy

,

Focusing on investment policy implementation and enforcement

,

Focusing on public governance and institutions,

Signing a bilateral investment treaty(ies) or other investment agreements

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Signing investment agreements focusing on investor/investment treatment and protection

,

Training officials,

Updating investment policy, regulations and/or strategy

**PAGE 60: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

**Q62: Are development partners supporting investment climate reforms ?**

No

**Q63: If yes, is there a project or programme that you wish to highlight as an example of best practice?**

*Respondent skipped this question*

**PAGE 61: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

**Q64: Does your national development strategy seek to attract investment in particular services sectors? If so, please identify which ones. (You may tick more than 1 box)**

COMPUTER AND RELATED SERVICES (e.g., services related to installation of computer hardware, data processing and database services)

RESEARCH AND DEVELOPMENT SERVICES,

Courier and express delivery services ,

Audio visual services ,

Higher education services ,

ENVIRONMENTAL SERVICES,

FINANCIAL SERVICES,

Travel agencies and tour operators services ,

TRANSPORT SERVICES (passenger and freight transportation)

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**PAGE 62: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

**Q65: Can the development of services capacity and trade contribute to women's economic empowerment ?**

Yes

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**PAGE 63: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

**Q66: If yes, please specify which services sectors in your country may have particular impact on women's economic empowerment? Services sectors: (You may tick more than 1 box)**

PROFESSIONAL SERVICES,

Accounting, auditing and bookkeeping services ,

COMPUTER AND RELATED SERVICES (e.g., services related to installation of computer hardware, data processing and database services)

,

RESEARCH AND DEVELOPMENT SERVICES,

Market research and public opinion polling services

,

Services incidental to agriculture, hunting and forestry

,

EDUCATIONAL SERVICES,

Adult education services, FINANCIAL SERVICES,

HEALTH RELATED AND SOCIAL SERVICES ,

Hotels and restaurants (including catering) ,

Travel agencies and tour operators services ,

TRANSPORT SERVICES (passenger and freight transportation)

,

Internal waterways transport services ,

Road transport services ,

Services auxiliary to all modes of transport (cargo handling, storage and warehouse, freight transport agency services, etc.)

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**PAGE 64: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

**Q67: In your view, can services trade make a contribution to the achievement of the 2030 Sustainable Development Agenda ?**

Yes

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**PAGE 65: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

**Q68: If yes, please specify which Sustainable Development Goals (SDGs) you think that growth in services trade may help. Sustainable Development Goals: (You may tick more than 1 box)**

3. Good health and well-being , 4. Quality education,  
5. Gender equality, 7. Affordable and clean energy ,  
16. Peace, justice and strong institutions ,  
17. Partnership for the goals



PAGE 66: END OF SURVEY

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**Q69: CONSULTATION (Other ministries/agencies consulted in preparing this questionnaire reply):**

Ministry of Transport, Finances, Customs, Taxes, Agriculture, Association of Employers, Civil Society.

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