



## PAGE 5: ABOUT YOU

Q1: Respondent

BENIN

Q2: About you

Name

MONTCHO Hyacinthe (\*translated)

Position

Development Administrator

Ministry

Planning &amp; Development

Email Address

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## PAGE 7: SECTION 1 : AID-FOR-TRADE PRIORITIES - YOUR GOVERNMENT'S AID-FOR-TRADE PRIORITIES

Q3: Does your national development strategy include trade priorities ? (i.e. Aid-for-Trade priorities)

Yes

## PAGE 8: SECTION 1 : AID-FOR-TRADE PRIORITIES

**Q4: If yes, please indicate your Aid-for-Trade priorities :Below are listed the most common priority areas grouped according to broad Aid-for-Trade categories. Please rank the top 5 priority areas among the ones listed below.(1 being the most important)**

Trade facilitation	4
Network infrastructure (power, water, telecommunications)	2
Transport infrastructure (airport, roads, rail, port)	1
Regional integration	5
Industrialization	3

## PAGE 9: SECTION 1 : AID-FOR-TRADE PRIORITIES

Q5: Have your Aid-for-Trade priorities changed since 2014?

No

## PAGE 10: SECTION 1 : AID-FOR-TRADE PRIORITIES

**Q6: If yes, please rank the top 3 drivers of these changes : (Please choose no more than 3 options)**

*Respondent skipped this question*

**Q7: Have these changes been reflected in your dialogue with development partners?**

*Respondent skipped this question*

**PAGE 11: SECTION 1 : AID-FOR-TRADE PRIORITIES**

**Q8: In your view, can Aid for Trade make a contribution to the achievement of the 2030 Sustainable Development Agenda ?**

Yes

**PAGE 12: SECTION 1 : AID-FOR-TRADE PRIORITIES**

**Q9: If yes, please specify which Sustainable Development Goals (SDGs) you think that Aid for Trade may help to achieve? Sustainable Development Goals:**

1. No poverty , 7. Affordable and clean energy ,  
8. Decent work and economic growth ,  
9. Industry, innovation and infrastructure ,  
12. Responsible consumption and production

**PAGE 13: SECTION 1 : AID-FOR-TRADE PRIORITIES**

**Q10: In your view, can Aid for Trade make a contribution to women's economic empowerment?**

Yes

**Q11: Have you participated in any evaluation process that has been undertaken on the Aid-for-Trade support you receive?**

Yes

**PAGE 15: SECTION 2 : TRADE FACILITATION AGREEMENT**

**Q12: Is trade facilitation reflected as a priority in your national or regional development policy? (You may tick more than 1 box)**

Yes, National Development Strategy with a broader conception of trade facilitation (e.g. trade and transport facilitation)

**PAGE 16: SECTION 2 : TRADE FACILITATION AGREEMENT**

**Q13: If yes, in which policy document(s) can trade facilitation be found as a priority? (You may tick more than 1 box)**

National development strategy,  
National trade strategy

**PAGE 17: SECTION 2 : TRADE FACILITATION AGREEMENT**

**Q14: If no, does your government plan to include trade facilitation as a priority in future planning document(s)? (You may tick more than one box)**

*Respondent skipped this question*

**PAGE 18: SECTION 2 : TRADE FACILITATION AGREEMENT**

**Q15: Please outline the current status of work related to the implementation of the Trade Facilitation Agreement(You may tick more than 1 box)**

Acceptance of Amendment Protocol ("Trade Facilitation Agreement ratification") deposited

**Q16: Are you planning to use the flexibilities set out in section II of the Trade Facilitation Agreement ?**

Yes

**PAGE 19: SECTION 2 : TRADE FACILITATION AGREEMENT**

**Q17: If yes, please specify:(You may tick more than 1 box)**

Category B commitments deposited

**PAGE 20: SECTION 2 : TRADE FACILITATION AGREEMENT**

**Q18: Which disciplines of the Trade Facilitation Agreement are you seeking Aid-for-Trade support to implement?(You may tick more than 1 box)**

Art 2: Opportunity to Comment, Information before Entry into Force and Consultations

,  
Art 3. Advance Rulings,

Art 5: Other measures to Enhance Impartiality, Non discrimination and Transparency

,  
Art 8: Border Agency Cooperation,

Art 10: Formalities Connected with Importation, Exportation and Transit

**Q19: Are you engaged in a dialogue with development partners on your Trade Facilitation Agreement implementation needs?**

Yes

**PAGE 21: SECTION 2 : TRADE FACILITATION AGREEMENT**

**Q20: If yes, please specify with which development partners you are discussing Trade Facilitation Agreement implementation.**

Belgium, Netherlands,  
International Trade Centre, UNDP

**PAGE 22: SECTION 2 : TRADE FACILITATION AGREEMENT**

**Q21: If no, what difficulties, if any, are you facing in securing Aid-for-Trade support to help implement the Trade Facilitation Agreement?(You may tick more than 1 box)**

*Respondent skipped this question*

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**PAGE 23: SECTION 2 : TRADE FACILITATION AGREEMENT**

**Q22: Is there an Aid-for-Trade facilitation project or programme that you wish to showcase as an example of best practice ?**

No

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**PAGE 25: SECTION 3 : E-COMMERCE**

**Q23: Does your government have a national strategy for e-commerce (or other national digital-related strategy)?**

No

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**PAGE 26: SECTION 3 : E-COMMERCE**

**Q24: If yes, please indicate which of the following : (You may tick more than 1 box)**

*Respondent skipped this question*

**Q25: If yes, is this national strategy reflected in your national development strategy?**

*Respondent skipped this question*

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**PAGE 27: SECTION 3 : E-COMMERCE**

**Q26: If no, does your government plan to develop or update your national development strategy to include e-commerce (or other digital-related) priorities?**

Yes

**Q27: Does your government plan to develop a separate e-commerce (or other digital-related) strategy ?**

Yes

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**PAGE 28: SECTION 3 : E-COMMERCE**

**Q28: Do you have any mechanism(s) to coordinate your national e-commerce (or other digital strategy) across government ?**

Coordination ensured by ministry responsible for Information and Communication Technologies

**Q29: Does your existing or planned national strategy for e-commerce (or other digital-related) strategy cover issues related to trade in services and/or goods through e-commerce?**

Yes

## PAGE 29: SECTION 3 : E-COMMERCE

**Q30: If yes, please indicate which issues are covered in your national e-commerce (or other digital related) strategy:(You may tick more than 1 box)**

Access to online platforms ,  
 Business to consumer transactions ,  
 Business to business transactions ,  
 Consumer to consumer transactions ,  
 Payment issues, Infrastructure, Delivery systems ,  
 Point of Sale (POS) systems , Customs automation

## PAGE 30: SECTION 3 : E-COMMERCE

**Q31: For EXPORTS, what challenges do your micro, small and medium sized enterprises (MSMEs) face in relation to cross border e-commerce transactions? (You may tick more than 1 box)**

Banking restrictions on foreign exchange transfer ,  
 Determination and payment of export taxes ,  
 Difficulties accessing third-party payment services ,  
 Non-acceptance of E-certification ,  
 Problems with on-line payment systems

## PAGE 31: SECTION 3 : E-COMMERCE

**Q32: For IMPORTS, what challenges do your micro, small and medium sized enterprises (MSMEs) face in relation to cross border e-commerce transactions? (You may tick more than 1 box)**

Banking restrictions on foreign exchange transfer ,  
 Dealing with returned goods

## PAGE 32: SECTION 3 : E-COMMERCE

**Q33: Please estimate the percentage of goods and services that your country exports and imports internationally through e-commerce / digital channels and the growth of imports and exports through e-commerce / digital channels over the past 3 years.**

Percentage of goods exported through e-commerce	0-10%
Percentage of services exported through e-commerce	11-20%
Percentage of goods traded as expedited shipments	11-20%
Growth of imports through e-commerce channels in the past 3 years	0-10%
Growth of export through e-commerce channels in the past 3 years	0-10%
Growth of expedited shipments	11-20%

## PAGE 33: SECTION 3 : E-COMMERCE

**Q34: For EXPORTS, what challenges does the on-line purchase of merchandise goods through e-commerce present for your customs and other border management authorities? (You may tick more than 1 box)**

Dealing with returned goods,  
 Difficulties to control counterfeit goods ,  
 Difficulties issuing origin certificates,  
 Difficulties issuing export certificates,  
 Difficulties in issuing rules of origin determinations

## PAGE 34: SECTION 3 : E-COMMERCE

**Q35: For IMPORTS, what challenges does the on-line purchase of merchandise goods through e-commerce present for your customs and other border management authorities? (You may tick more than 1 box)**

Additional costs related to processing small parcel trade  
 ,  
 Dealing with returned goods,  
 Rules of origin determination questions

## PAGE 35: SECTION 3 : E-COMMERCE

**Q36: Please indicate how consumers and enterprises connect to the internet.**

Fixed broadband	11-20%
Wifi	21-30%
Mobile phone	51-60%

**Q37: Please indicate the main issues that enterprises and consumers in your countries have in accessing and using internet services.(You may tick more than 1 box)**

Access to labour with necessary technical skills,  
 Cost of broadband subscription,  
 Cost of mobile phone subscription, Cybercrime laws,  
 Data protection, E-signatures, On-line fraud,  
 Private data protection (including safe harbouring of data)  
 ,  
 Problems registering as vendors on online e-commerce platforms  
 ,  
 Slow internet connection speeds

## PAGE 36: SECTION 3 : E-COMMERCE

**Q38: Are electronic payments solutions available in your country?(You may tick more than 1 box)** Yes, e-banking, Yes, mobile money,  
Yes, credit or debit card transactions

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## PAGE 37: SECTION 3 : E-COMMERCE

**Q39: If yes, please estimate the percentage of transactions paid electronically in your country (through e-banking, mobile money or e-government):** 61-70%

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## PAGE 38: SECTION 3 : E-COMMERCE

**Q40: If no, please outline what is holding back e-banking, mobile money and e-government transactions. (You may tick more than 1 box)** *Respondent skipped this question*

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## PAGE 39: SECTION 3 : E-COMMERCE

**Q41: Do consumers in your country use mobile phones for domestic and international remittances and fund transfer?** Yes, only domestic remittances and fund transfer

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## PAGE 40: SECTION 3 : E-COMMERCE

**Q42: Please indicate which e-government services your country provides:(You may tick more than 1 box)** E-government forms and application downloads ,  
On-line submission of forms and applications ,  
Electronic payments

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## PAGE 41: SECTION 3 : E-COMMERCE

**Q43: Are Information and Communication Technology support programmes available to support students, workers and Micro, Small and Medium Sized Enterprises (MSMEs)?** Yes

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**Q44: Is there an Aid-for-E-commerce project or programme that you wish to showcase as an example of best practice?** No

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## PAGE 42: SECTION 3 : E-COMMERCE

**Q45: Do you anticipate a need for future assistance in order to meet your e-commerce strategic objectives?** Yes

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**PAGE 43: SECTION 3 : E-COMMERCE**

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**Q46: If yes, please indicate who you would like to work with to provide this support:(You may tick more than 1 box)** Bilateral donors, Multilateral and regional donors

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**PAGE 44: SECTION 3 : E-COMMERCE**

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**Q47: In your view, can growth in e-commerce make a contribution to women's economic empowerment?** Yes

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**PAGE 46: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

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**Q48: Does your national development strategy include trade-related infrastructure development priorities?** Yes

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**PAGE 47: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

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**Q49: If yes, please indicate which trade-related infrastructure sectors feature as priority sectors in your national development strategy.(You may tick more than 1 box)**

- Maritime transport infrastructure,
- Air transport infrastructure,
- Rail transport infrastructure,
- Road transport infrastructure,
- Maritime transport infrastructure,
- Telecommunications infrastructure,
- Network cable infrastructure,
- Energy distribution infrastructure,
- Energy transport infrastructure (pipelines for transportation of petroleum, natural gas, etc.)

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**PAGE 48: SECTION 3 : INFRASTRUCTURE, SERVICES, AND INVESTMENT**

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**Q50: Does your national development strategy link trade-related infrastructure to the development of related services sectors?** Yes

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## PAGE 49: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

**Q51: If yes, please indicate which services trade sectors feature as priority sectors in your national development strategy. (You may tick more than 1 box)**

PROFESSIONAL SERVICES,  
 COMPUTER AND RELATED SERVICES (e.g., services related to installation of computer hardware, data processing and database services)  
 ,  
 OTHER BUSINESS SERVICES,  
 COMMUNICATION SERVICES,  
 DISTRIBUTION SERVICES (including wholesale and retail trade services)  
 ,  
 FINANCIAL SERVICES,  
 HEALTH RELATED AND SOCIAL SERVICES ,  
 TOURISM AND TRAVEL RELATED SERVICES ,  
 TRANSPORT SERVICES (passenger and freight transportation)

## PAGE 50: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

**Q52: Does your national development strategy (or other national economic policy documents) link growth in services capacity and trade to growth in industrial capacity and manufacturing exports?**

Yes

## PAGE 51: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

**Q53: If yes, please specify which services sectors are identified for growth in industrial capacity and manufacturing. (You may tick more than 1 box)**

COMPUTER AND RELATED SERVICES (e.g., services related to installation of computer hardware, data processing and database services)

,

RESEARCH AND DEVELOPMENT SERVICES,

OTHER BUSINESS SERVICES,

COMMUNICATION SERVICES,

CONSTRUCTION AND RELATED ENGINEERING SERVICES

,

HEALTH RELATED AND SOCIAL SERVICES ,

TOURISM AND TRAVEL RELATED SERVICES ,

TRANSPORT SERVICES (passenger and freight transportation)

**PAGE 52: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

**Q54: Which services sectors are growing fastest in your country? (You may tick more than 1 box)**

COMPUTER AND RELATED SERVICES (e.g., services related to installation of computer hardware, data processing and database services)

,

COMMUNICATION SERVICES,

EDUCATIONAL SERVICES,

FINANCIAL SERVICES,

TRANSPORT SERVICES (passenger and freight transportation)

**PAGE 53: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

**Q55: What are the main issues constraining growth in national services capacity? Issues constraining growth : (You may tick more than 1 box)**

Absence of national services policy framework ,

Lack of recognition internationally of professional or vocational qualifications

,

Low levels of domestic investment ,

Poor information and communication technology network infrastructure

**PAGE 54: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

**Q56: What are the main issues constraining growth in your services trade? Issues constraining growth : (You may tick more than 1 box)**

Absence of national services policy framework ,  
 Competition from suppliers in informal sector ,  
 Lack of recognition internationally of professional or vocational qualifications  
 ,  
 Poor information and communication technology network infrastructure  
 ,  
 Poor transport infrastructure (maritime, inland waterway, air, rail, road)  
 ,  
 Quality of services offered

**PAGE 55: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

**Q57: Which services sectors do you expect will support implementation of the Trade Facilitation Agreement and will help realize associated economic benefits? (You may tick more than 1 box)**

COMPUTER AND RELATED SERVICES (e.g., services related to installation of computer hardware, data processing and database services)  
 ,  
 RESEARCH AND DEVELOPMENT SERVICES,  
 OTHER BUSINESS SERVICES,  
 COMMUNICATION SERVICES,  
 DISTRIBUTION SERVICES (including wholesale and retail trade services)  
 ,  
 FINANCIAL SERVICES,  
 TOURISM AND TRAVEL RELATED SERVICES ,  
 TRANSPORT SERVICES (passenger and freight transportation)

**PAGE 56: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

**Q58: Is there an Aid-for-Trade project or programme that you wish to highlight as an example of best practice?** No

**PAGE 57: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

**Q59: Does your national development strategy include actions to improve the investment climate?** Yes

## PAGE 58: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

**Q60: If yes, please specify how: (You may tick more than 1 box)**

By establishing an investment authority, investment promotion agency (IPA) and/or investment development agency

,

By reducing risk for investors, By training officials,

By updating investment policy, regulations and/or strategy

,

Additional information about actions to improve the investment climate foreseen in your national development strategy.

Ratification of the Public-Private Partnership Act.

## PAGE 59: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

**Q61: What actions have you taken to improve the investment climate in the past 5 years ? (You may tick more than 1 box)**

Embedding investment policy in overall development strategy

,

Establishing an investment authority, investment promotion agency (IPA) and/or investment development agency

,

Focusing on investment policy implementation and enforcement

,

Reviewing tax policy,

Signing a bilateral investment treaty(ies) or other investment agreements

,

Signing investment agreements focused on investment promotion and facilitation

,

Signing investment agreements focusing on investor/investment treatment and protection

,

Training officials

## PAGE 60: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

**Q62: Are development partners supporting investment climate reforms ?**

Yes

**Q63: If yes, is there a project or programme that you wish to highlight as an example of best practice?**

No,

Please provide further details and a link to the project website or other documentation:  
Center for the Promotion of Investments (CPI), the one-stop shop for the formalisation of business and the Benin Agency for the Promotion of trade.  
<http://www.spcpibenin.com>

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**PAGE 61: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

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**Q64: Does your national development strategy seek to attract investment in particular services sectors? If so, please identify which ones. (You may tick more than 1 box)**

PROFESSIONAL SERVICES,

COMPUTER AND RELATED SERVICES (e.g., services related to installation of computer hardware, data processing and database services)

,

RESEARCH AND DEVELOPMENT SERVICES,

OTHER BUSINESS SERVICES,

COMMUNICATION SERVICES,

DISTRIBUTION SERVICES (including wholesale and retail trade services)

,

FINANCIAL SERVICES,

HEALTH RELATED AND SOCIAL SERVICES,

TRANSPORT SERVICES (passenger and freight transportation)

,

TOURISM AND TRAVEL RELATED SERVICES

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**PAGE 62: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

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**Q65: Can the development of services capacity and trade contribute to women's economic empowerment ?**

Yes

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**PAGE 63: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

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**Q66: If yes, please specify which services sectors in your country may have particular impact on women's economic empowerment? Services sectors: (You may tick more than 1 box)**

COMPUTER AND RELATED SERVICES (e.g., services related to installation of computer hardware, data processing and database services)  
,  
OTHER BUSINESS SERVICES,  
COMMUNICATION SERVICES,  
DISTRIBUTION SERVICES (including wholesale and retail trade services)  
,  
FINANCIAL SERVICES,  
TOURISM AND TRAVEL RELATED SERVICES ,  
TRANSPORT SERVICES (passenger and freight transportation)

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**PAGE 64: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

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**Q67: In your view, can services trade make a contribution to the achievement of the 2030 Sustainable Development Agenda ?**

Yes

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**PAGE 65: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

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**Q68: If yes, please specify which Sustainable Development Goals (SDGs) you think that growth in services trade may help. Sustainable Development Goals: (You may tick more than 1 box)**

12. Responsible consumption and production ,  
9. Industry, innovation and infrastructure ,  
8. Decent work and economic growth ,  
7. Affordable and clean energy , 4. Quality education,  
3. Good health and well-being , 2. Zero hunger,  
1. No poverty

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**PAGE 66: END OF SURVEY**

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**Q69: CONSULTATION (Other ministries/agencies consulted in preparing this questionnaire reply):**

Ministry of Trade & Craftmanship